

Extended Warranty Purchaser Agreement

EXTENDED WARRANTY PURCHASER AGREEMENT

The Corken Steel Products Company D/B/A Midwest Factory Assurance (hereinafter "MFA") and **Address:** (hereinafter "Purchaser") hereby enter into this Agreement this , for the purpose of providing extended warranty protection with respect to certain MFA HVAC products specifically identified in this Agreement.

CONTRACTOR INFORMATION

Contractor Name:

Address: Name:

Phone: Address:

Email: Layout:

PURCHASER (HOMEOWNER) INFORMATION

Name: Address:

Address: Phone:

Phone: Email:

Email: Email:

COVERED EQUIPMENT

Unit	Brand	Model Number	Serial Number	Equipment Type
1	<u>Layout:</u>	<u>:</u>	<u>Brand:</u>	<u>Brand:</u>
2	<u>Brand:</u>	<u>Brand:</u>	<u>Brand:</u>	<u>Brand:</u>
3	<u>Model Number:</u>	<u>Model Number:</u>	<u>Model Number:</u>	<u>Model Number:</u>
4	<u>Model Number:</u>	<u>Model Number:</u>	<u>Serial Number:</u>	<u>Serial Number:</u>
5	<u>Serial Number:</u>	<u>Serial Number:</u>	<u>Serial Number:</u>	<u>:</u>
6	<u>:</u>	<u>:</u>	<u>:</u>	<u>:</u>

LABOR PLANS SELECTED

Air Conditioner: Labor Plans:

Heat Pump: :

Furnace: :

Air Handler: Air Conditioner:

Coil: Layout:

MANUFACTURER WARRANTY REGISTRATION

ICP Warranty Registration Number: Heat Pump:

Equipment Installation Date: Furnace:

All products must be registered with the manufacturer prior to registering for Extended Warranty. All Parts covered under this Agreement must be purchased by Contractor, or another registered service Contractor designated by MFA, from MFA. **Contractor has the obligation to provide the labor covered by this Agreement from the Installation Date to one (1) year after the Installation Date.**

**These are required fields to be completed in typeface (not handwriting). If the field does not apply to this Agreement, it must be marked "none" or "n/a." Agreement will not be effective until all fields indicated are completed, payment is received by Corken from Contractor, and Purchaser receives an activation notification*



from Corken.

This Agreement is effective as of the Installation Date of the equipment listed above. Purchaser must activate their ten (10) year manufacturer's warranty on all equipment listed above as being covered under this Agreement by completing the registration requirement of said equipment directly with the manufacturer. Failure of Purchaser to activate ten (10) year warranty on any of the equipment listed above shall result in that equipment not having a parts warranty between the time period of five (5) years and ten (10) years from Installation Date. MFA will have no obligation to provide Purchaser with any parts warranty between the time of expiration of any applicable manufacturer's warranty and ten (10) years from Installation Date.

In consideration of the mutual covenants and agreements contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, MFA and Purchaser agree to be bound by the following terms and conditions.

TERMS AND CONDITIONS

1. WHAT IS COVERED:

In consideration of payment of Agreement price, this Agreement provides for either the repair or replacement of the covered product(s) as described subject to the terms and conditions below. This Agreement does not cover repair or replacement of the product for any of the causes or provide coverage for any losses excluded in this Agreement. The coverage of this Agreement is limited to the labor to replace the below items unless the Parts Extended Warranty for years eleven (11) and twelve (12) has been purchased.

- **Air Conditioner** – Compressor; Capacitor; Contactor; Drier; Start/Assist; Service Valve; Circuit Board; Spring; Crank Heater; Cond Coil; Leak – Restriction; Header/Dist./Manifold; TXV; Motor (Cond Fan / Blower); Module / ECM; Fan Blade; Motor Mount; Control Board; Thermostat supplied by Air Conditioner manufacturer at time of purchase.
- **Heat Pump** – Compressor; Capacitor; Accumulator; Contactor; Drier; Service Valve; Reversing Valve; Circuit Board; Spring; Crank Heater; Cond Coil; Leak – Restriction; Header/Dist./Manifold; TXV; Motor (Cond Fan); Module / ECM; Fan Blade; Motor Mount; Control Board; Thermostat supplied by Heat Pump manufacturer at time of purchase.
- **Furnace** – Heat Exchanger; Burner; Comb/Vent Blower; Gas Valve; Igniter/Electrode; Nozzle; Orifice; Pilot/Flame Sensor/Rod; Blower; Wheel; Motor Mount; Blower Assembly; Motor (Blower); Module / ECM; Capacitor; Blower Wheel; Control Board; Thermostat supplied by Furnace manufacturer at time of purchase.
- **Air Handler** – Orifice; Blower; Wheel; Motor Mount; Blower Assembly; Motor (Cond Fan / Blower); Module / ECM; Capacitor; Blower Wheel; Control Board; Evaporator Coil; Leak – Restriction; Header/Dist./Manifold; Drier; Drain Pan – Primary Only; TXV Expansion; Thermostat supplied by Air Handler manufacturer at time of purchase.
- **Coil** – Evaporator Coil; Leak – Restriction; Header/Dist./Manifold; Drier; Drain Pan – Primary Only; TXV Expansion.

2. Maintenance Requirement: Purchaser must maintain the equipment in accordance with the service requirements set forth by the manufacturer to keep Purchaser's Agreement in force. Evidence of proper service, when required by Corken, must be submitted in the event of a claim. Failure to maintain the product in accordance with the manufacturer's instructions may result in denial of coverage. MFA will not be responsible for damage or repairs resulting from a lack of periodic maintenance and servicing, or from misapplication, faulty installation, abuse or misuse, improper servicing or alterations, unauthorized alteration, or improper operation.

3. Claim Submission: Upon inspection and diagnosis, if it is determined that the failure is covered by this Agreement, the Contractor should repair the failure and proceed per the program guidelines and submit the claim along with proper documentation. Purchaser must sign all service invoices upon completion of the repair.

4. Hours of Service: Repair service and service calls will be made during normal working hours of the service Contractor. MFA does not cover overtime rates.



5. Terms: This Agreement shall commence upon the date of Equipment purchase. This Agreement must be purchased within sixty (60) days of Equipment Purchase. The product manufacturer has responsibility for replacement or repair of the covered parts during the manufacturer's warranty period. The Contractor has responsibility for the labor for replacement or repair of covered parts during the Contractor's Labor Warranty. Therefore, this Agreement only provides coverage after the manufacturer and Contractor warranties have expired.

6. Limit of Liability: The total amount that MFA will pay for repairs made in connection with all claims that Purchaser makes pursuant to this Agreement shall not exceed the purchase price of the product less taxes, or MFA's limit of liability table (see attached Exhibit A), whichever is less. In the event that MFA makes payments for repairs which in the aggregate are equal to the product Purchase Price, or MFA replaces the product with a new, rebuilt or refurbished product of equal or similar features and functionality, MFA will have no further obligations under this Agreement.

7. SERVICE REQUEST: If the equipment covered by this Agreement fails to work, please contact the registered servicing Contractor noted on this Agreement for the diagnosis and/or repair of the equipment. MFA reserves the right to designate another registered servicing Contractor.

8. Purchaser Records: Purchaser may be required to provide proof of purchase as a condition for receiving service under Agreement. Purchaser's original purchase receipt and this Agreement should be kept in a safe place.

9. If MFA does not receive payment from Contractor for this Agreement, MFA shall not be obligated to provide any coverage under this Agreement. **This Agreement will not be effective until all fields indicated are completed, payment is received by MFA from Contractor, and Purchaser receives an activation notification from MFA.**

10. Information regarding the original install date of the product must be correct. Inaccurate information regarding install date may result in the product being ineligible for coverage. MFA reserves the right to inspect the product at any time to determine eligibility for coverage.

11. It is Purchaser's responsibility to verify the exact make, model, and serial number for each product to be covered. If it is determined at time of claim that the make, model, and serial number(s) do not match the information contained in this Agreement, coverage may be declined.

12. MFA will not be responsible for failure to operate due to, but not limited to, voltage conditions, blown fuses, open circuit breakers, or other damage due to inadequacy or interruption of electrical service.

13. MFA will not be responsible for loss, damage, repairs, or maintenance required as a result of water, hail, theft, earthquake, riot, winds, fire, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of MFA.

14. MFA will not be responsible for services made mandatory by change in federal, state, or local regulations.

15. MFA will not be responsible for the finishing of cabinet parts, bases, mountings, decorations, trim, remote condensate pumps and electrical service or drains external to the covered equipment.

16. MFA will not be responsible for additional or unusual utility bills incurred due to any malfunction or defect in the equipment covered by this Agreement.

17. MFA will not be responsible for any expenses incurred by the Purchaser for parts and labor which were not provided by Contractor who is registered on this Agreement or another Contractor registered with MFA.

18. MFA will not be responsible for any expenses incurred by the Contractor in performing under this Agreement due to inaccessibility of the equipment covered by this Agreement.

19. Limitation of Liability and Remedies: TO THE EXTENT PERMITTED BY APPLICABLE LAW, CONSEQUENTIAL DAMAGES FOR INJURY TO THE PERSON OR DAMAGE TO PROPERTY ARE EXCLUDED AND MFA SHALL NOT BE LIABLE TO CONTRACTOR, PURCHASER, ANY OTHER MFA AUTHORIZED CONTRACTOR, OR ANY OTHER PARTY FOR SUCH DAMAGES THAT WOULD OTHERWISE FLOW FROM BREACH OF THIS AGREEMENT.



20. Loose nuts, bolts, wires, and insulation are not covered by this Agreement. Noise, vibrations, and adjustments are not covered. Fuses external to the equipment are not covered. Repairs because of installation error are not covered. Repairs resulting from a lack of proper maintenance are not covered. Normal, periodic, or preventative maintenance service are not covered. Equipment not meeting manufacturer and Air Conditioning and Refrigeration Institute specifications are not covered.

21. This Agreement only covers equipment less than or equal to five (5) tons installed in a single-family dwelling/condominium occupied by one (1) family and where business is not conducted.

22. Coverage is limited to the equipment itself and does not cover ductwork, field piping, etc.

23. Capacitors and contactor replaced during maintenance calls are not covered by this Agreement and are not considered a covered claim.

24. THE FOLLOWING IS NOT COVERED: Any equipment located outside the United States of America; Equipment sold without a manufacturer's warranty; Refurbished products; Repair or replacement necessitated by loss or damage resulting from any cause other than normal use and operation of the product in accordance with the manufacturer's specifications and owner's manual, including but not limited to theft, operator negligence, misuse, abuse, improper electrical/power supply, spikes and surges, incorrect wiring, exposure to natural disasters; Unauthorized repairs; Cosmetic damage; Lack of manufacturer specified maintenance; Vandalism, animal or insect infestation, rust, dust, corrosion; All pre-existing conditions; Field installed accessories including but not limited to float switch, secondary drain pan, baffle, drip eliminator, start kit, surge protector, condensate pump, wireless accessories; Refrigerant used during diagnostic leak checks or for temporary cooling/heating; Shipping, handling, and refrigerant disposal fees; Dirty Sock Syndrome or odors.

25. Non-Renewable. This Agreement is not renewable.

26. Non-Transferable. This Agreement is not transferrable to subsequent owners of the equipment. This Agreement is valid only for Purchaser during the time period Purchaser is the owner of the equipment.

27. Non-Refundable: This Agreement is nonrefundable. No refund will be given for any portion of the amount paid for this Contract.

28. Insured Agreement: This is not an insurance policy. However, MFA is maintained by a performance bond to insure MFA's performance under this Agreement. In the event MFA ceases to operate, becomes bankrupt, or fails to pay any claim or fails to replace the product covered under this Agreement within sixty (60) days after the product has been returned, Purchaser is entitled to make a direct claim against the insurer, Platte River Insurance Company, 1600 Aspen Commons, Suite 300, Middleton, Wisconsin, 800-475-4450.

29. SUBROGATION: In the event that coverage is provided under this Agreement, MFA shall be subrogated to all the rights Purchaser has to recover against any person or organization arising out of any defect which is the subject of a voluntary or mandatory recall campaign, as well as out of any order, judgment, consent decree, or other settlement. Purchaser shall do nothing to prejudice those rights. All amounts recovered by Purchaser for which Purchaser has received benefits under this Agreement shall belong to, and be paid to MFA, up to the amount of benefits paid under this Agreement.

30. ENTIRE CONTRACT: This Agreement, together with the exhibits attached hereto, constitutes the entire agreement and understanding among the parties and supersedes any prior written or oral agreements, promises and understandings between them respecting the subject matter of this Agreement. This Agreement may be amended or modified only in writing, signed by both Parties.

31. SPECIAL STATE DISCLOSURES: Regulation of service plans may vary widely from state to state. Any provision within this Agreement which conflicts with the laws of the state where Purchaser lives shall automatically be modified in conformity with applicable state laws and regulations.

INDIANA ONLY: Purchaser's proof of payment to the issuing Contractor for this Agreement shall be considered proof of payment to the insurance company who guarantees MFA's obligation to Purchaser. This Agreement is not insurance and is not subject to Indiana insurance law.

Signature Certificate

Document name: Extended Warranty Purchaser Agreement

🔒 Unique Document ID: EA08B24A3207BB9B594657BD162F1BC64B7F4CA8

LEGALLY SIGNED USING
WPsignature
Build. Track. Sign Contracts.

Timestamp

March 30, 2026 10:40 am
EDT

April 15, 2026 2:54 pm EDT

Audit

Extended Warranty Purchaser Agreement Uploaded by
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This audit trail report provides a detailed record of the
online activity and events recorded for this contract.

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